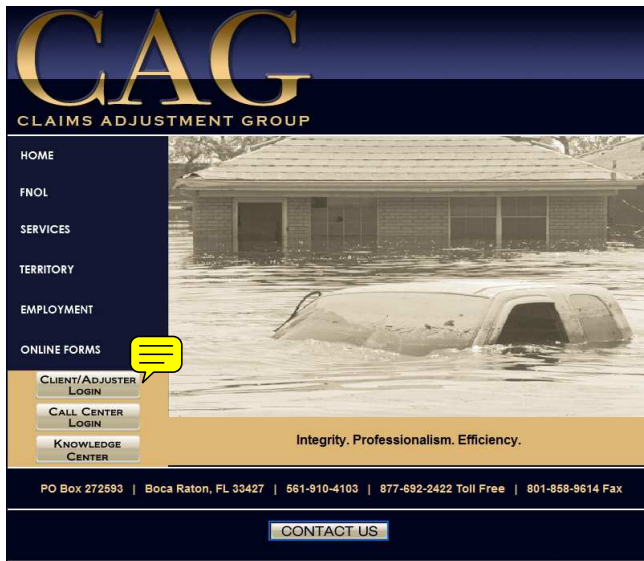


Instructions for logging in to Filetrack and viewing tutorials.

- 1) Go to www.claimsadjustmentgroup.com
- 2) Select the "Client / Adjuster Login."



- 3) Log in.
- 4) Scroll down to bottom of page.
- 5) Select Tutorials.



[Alerts](#) | [New Claim](#) | [Manage Claims](#) | [Billing](#) | [Quick Notes](#) | [Quick Timelog](#) | [Reports](#) | [Companies](#) | [Users](#) | [Settings](#)
[Resources](#) | [Tutorials](#) | [Paypal](#) | [Support](#) | [Logout](#)

- 6) Select relevant item from list. (Note – Adjuster Training Video at bottom of list)

- [Add Companies](#)
- [Adding a User, Editing a User, & adding User Alerts](#)
- [Set Services & Fees, Format Templates, Upload Generic Documents, Assign Reports to Adjusters, Set your Loss Types, Unit Types and Claim Status', Custom File #'s & Expenses](#)
- [Using your Alerts Page](#)
- [Entering a new claim, assigning adjusters](#)
- [Uploading your reports, enclosures, Pictures, Media Items, E-mailing out the finished products, allowing Reports to be viewed by Clients & Document Management \(Sort all uploads and create a PDF\)](#)
- [Using your Managed Claims Page & Edit Claims Page](#)
- [Using Associated Documents, Entering Contacts and Producing Letters, Changing the Status of a file](#)
- [Entering Notes, Setting your reminders, Including recipients](#)
- [Entering in Timelog information, Editing your Timelog](#)
- [Quick Notes, Quick Timelog](#)
- ***NEW - Creating an Invoice**
- [Billing & Batch Payments](#)
- ***NEW - Adjuster Payout Module**
- [Generate Diary, Aging, Revenue & Custom reports](#)
- [Log in as your Client and see what they see](#)
- ***NEW - Adjuster Training Video**